

Customer: Tier 1 Supplier
Application: Engine Cooling
Part: Cross Welded Multi Crimp Ring 250

360° SUPPORT FROM PRODUCT TO ASSEMBLY



CHALLENGE

A major Tier 1 supplier was working on a new coolant program which included a new radiator tube that required a larger diameter multi crimp ring (MCR). While looking for a solution, a request was submitted to Oetiker for a MCR that would fit this new radiator tube. Oetiker's Sales and Technical Support teams found a solution with the Cross Welded Multi Crimp Ring 250, which offers a diameter range of 15 mm to 120.5 mm.



SOLUTION

Even though the Cross Welded Multi Crimp Ring 250 had not yet been released for production or sale, Oetiker's Research and Development team thought outside the norm and was able to provide samples to the customer for testing. The customer also did not have assembly tools immediately available, so Oetiker offered to support all prototype assemblies for initial preproduction vehicles.



RESULTS

Oetiker was able to provide a suitable size clamp (MCR 250) that met all of the Tier 1 supplier's expectations and testing requirements, as well as providing tooling support for prototype assembly. This 360° support approach of product, installation and technical guidance gave the customer peace of mind that their application was reliably connected.



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